

APP 2022

24-27 MARCH
GOLD COAST



PROGRAM



The Pharmacy
Guild of Australia

TOURISM
& EVENTS
Queensland



8.30am – 6.00pm - NAME BADGE COLLECTION

PRE-CONFERENCE WORKSHOP 1: PHARMACY GUILD IMMUNISATION COURSE

VENUE: Meeting Room 5

9.00am – 5.00pm



The Pharmacy Guild offers two immunisation course options – Full and Refresher. If you're unsure which course is applicable to you, **use this guide to help you decide.**

The Full course will provide you with vaccinator qualification and up to 42 group 2 CPD points.

The course provides:

- a background to immunisation in Australia;
- a familiarisation of the resources that are available to support immunisation services;
- an outline of the regulatory requirements which cover the provision of immunisation services within pharmacy;
- practical skill-based training in safe injection technique.

Full Immunisation Course

Time: 9.00am – 5.00pm

Cost: Guild Member \$525 (GST free) / Non- Member \$640 (GST free)

Inclusions: Workshop materials and morning/afternoon tea and lunch

Refresher Immunisation Course

Time: 10.30am – 3.00pm

Cost: Guild Member \$220 (GST free) / Non- Member \$350 (GST free)

Inclusions: Workshop materials and lunch

NB: This course is open to pharmacists practising in QLD, NSW, ACT and NT only (course does not currently meet requirements for all jurisdictions).

PRE-CONFERENCE WORKSHOP 2: LEADING CHANGE AND INNOVATION TOWARDS PROFITABLE AND SUSTAINABLE PROFESSIONAL PROGRAMS

VENUE: Meeting Room 6

10.00am – 4.00pm










This workshop will assist you with applying leadership and business management principles to deliver profitable and sustainable health management programs in pharmacy, as we continue on the path to practicing to full scope.

Speaker details and session times will be available soon.






Cost: ACP Member \$249 / ACP Non- Member \$399

Inclusions: Workshop materials, morning/afternoon tea and lunch

THURSDAY 24 MARCH 2022

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|--|--|--|--|--|
| 7.30am – 7.30pm | | NAME BADGE COLLECTION/REGISTRATION DESK OPEN | | |
| 7.00am – 10.00am | | OPENING PLENARY & OFFICIAL WELCOME  <p>This opening session will highlight the achievements and challenges faced by community pharmacy and the role the Guild played to support the sector. The Guild's vision for the next 12 months and beyond will be detailed. Awards of excellence will be showcased, including the Pharmacy of the Year Award, the MIMS/Guild Intern of the Year and the Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year.</p> <p>Speaker: The Hon Greg Hunt MP, Federal Minister for Health & Aged Care (invited)</p> | | |
| 10.00am – 10.40am | |  MORNING TEA | | |
| 10.40am – 10.55am | | ADDRESS Speaker: The Hon Mark Butler MP, Shadow Minister for Health and Aged Care. | | |
| BUSINESS, INNOVATION & LEADERSHIP STREAM VENUE: Arena 1A | | CLINICAL PHARMACY/PRODUCT UPDATE STREAM VENUE: Meeting Rooms 5-8 | | RURAL PHARMACY & INDIGENOUS HEALTH STREAM VENUE: Meeting Room 9 |
| 11.00am – 11.45am  | | 11.00am – 11.30am  | | INDIGENOUS WELLNESS FORUM 11.00am – 2.00pm <p>Cultural safety is a continuous journey of learning that can be complex and challenging, but at its heart, is beneficial for community pharmacies that seek to embed cultural safety into their practise, and for the people and the communities they serve.</p> <p>Community pharmacies need to prepare their business and their staff, through education and training, and continually evaluate whether they have the right resources and tools at their disposal. Programs such as Indigenous Dose Administration Aids require community pharmacies to understand the cultural and health needs of the patients and communities they support and participate in cultural competency training. QC2020 accreditation guidelines require community pharmacies to develop and implement cultural awareness policies and ensure staff have education and training on how to engage with culturally diverse groups and provide culturally safe care.</p> <p>This session aims to give participants an introduction to cultural safety, awareness and understanding, and provides the tools to take back to their community pharmacies and communities. Participants will have the opportunity to ask questions and be guided on practical skills to implement within their workplace.</p> <p>A networking lunch will be held after the forum at 1.30pm.</p> <div>   <div>The Pharmacy Guild of Australia</div> </div> |
| What should your first choice in back pain oral treatment be? <p>Join Joyce McSwan and Dr Vincent Chan as they share research and discuss the management of acute low back pain in community pharmacy. Vincent will summarise his group at RMIT's latest research into acute low back pain management guidelines and how Australian pharmacists are implementing the guidance. Joyce will share her clinical experience with low back pain management and how to optimise pain relief. Together they will cover key questions on the role of paracetamol in acute back pain management and what's really different about non-steroidal anti-inflammatory drugs (NSAIDs). Come away feeling confident in how to translate the evidence into practice in pharmacy.</p> <p>Speakers: Joyce McSwan, Founder & Managing Director of PainWISE; Dr Vincent Chan, Senior Lecturer in Clinical Pharmacy, RMIT University</p> | | CLINICAL PHARMACY UPDATE: Compounding updates: What have I missed ? What's around the corner? <p>During the past 18 months there have been many significant changes in the compounding pharmacy landscape. These include changes to scheduling of products such as Melatonin, implementation of the Quality Care 2020 program, changes to the APF, increased regulatory activity in some jurisdictions and most recently, a review of the Pharmacy Board of Australia Guidelines on the Compounding of Medicines. This session will provide compounding pharmacists with the opportunity to update any gaps in knowledge of current issues and hear insights into how to continue to strive for best practice in this area of specialty.</p> <p>Speakers: Marina Holt, Education and Training Manager, PCCA</p> | | |
| | | 11.35am – 12.05pm  | | CLINICAL PHARMACY/PRODUCT UPDATE <p>Further details about this session will be available soon. Please revisit the Program webpage for regular program updates.</p> |

THURSDAY 24 MARCH 2022

| BUSINESS, INNOVATION & LEADERSHIP STREAM VENUE: Arena 1A | | CLINICAL PHARMACY/PRODUCT UPDATE STREAM VENUE: Meeting Rooms 5-8 | | RURAL PHARMACY & INDIGENOUS HEALTH STREAM VENUE: Meeting Room 9 |
|--|--|---|--|--|
| 11.45am – 12.30pm  | PANEL SESSION: The future of community pharmacy in a 'post COVID' world This panel of leading retail and industry experts will explore the role community pharmacy plays as a healthcare retailer in a post pandemic landscape. With new patients and consumers entering our pharmacies, how do we align future health, retail and category strategies to cater for future demand? The panel will also explore the integration of health, technology and automation and share ideas to support pharmacies growing margin, income and customer and patient numbers. Running a more efficient pharmacy business – a pharmacy of the future – will also be discussed. | 12.10pm – 12.40pm | CLINICAL PHARMACY/PRODUCT UPDATE Further details about this session will be available soon. Please revisit the Program webpage for regular program updates. | INDIGENOUS WELLNESS FORUM CONTINUED |
| 12.30pm – 2.00pm  | LUNCH Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor) | 12.45pm – 1.15pm  | CLINICAL PHARMACY/PRODUCT UPDATE Further details about this session will be available soon. Please revisit the Program webpage for regular program updates. | |
| 1.15pm – 2.00pm  | ALAN RUSSELL ORATION: Easy to do, Easy not to do - your choice! Peter Thurin sees everything in life as a choice between 'easy to do' and 'easy not to do'. His simple philosophy of getting people to focus on what they CAN DO rather than what they can't has inspired the likes of Mercedes Benz, Apple and McDonalds. This session will explore what ordinary people can achieve when they focus on what matters to them and build the momentum they need to reach their goals. Speaker: Peter Thurin, Speaker, Mentor, Coach | 1.15pm – 2.00pm  | LUNCH Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor) | |
| | | | | |

THURSDAY 24 MARCH 2022

2.00pm – 2.45pm



Can old fashioned pharmacy care be delivered to the digital patient?

With the rapid growth of digital pharmacy consumers, is it still possible to deliver the old fashioned professional service and care for which pharmacists are famous? CEO of Fred IT Group, Paul Naismith will be joined by fellow pharmacist, Regina Cowie to outline strategies to enable you to keep your existing customers close, to gain new customers and to provide services and advice on top of a digital experience.

Speakers: Regina Cowie, Partnerships Manager in eHealth, Fred IT Group; Paul Naismith, CEO, Fred IT Group

2.00pm – 2.30pm

CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

RURAL PHARMACY FORUM

2.00pm – 5.30pm

Community pharmacies are vital to the health of rural patients and communities as well as to the social culture and economies of local regional, rural and remote areas. Rural pharmacies are a health hub, economic hub and community hub. Working in rural and remote pharmacies across Australia offers unique opportunities which pharmacy professionals in urban areas may find hard to imagine. Travel and limited access to doctors and other health professionals is inherent in rural and remote areas.

Rural pharmacists play an essential role providing an expanded scope of pharmacy and health care services compared to their metropolitan counterparts. From a professional perspective, the rewards are opportunities to progress your career at a much faster rate than in urban areas. From a clinical perspective, you will receive greater exposure to a variety of health conditions that you won't come across in urban areas. From a business perspective, the challenges and rewards can be demanding.

In this forum, participants can share their experiences and knowledge of rural pharmacy and innovations in practice and enjoy the opportunity to network.

The Rural Pharmacy Forum will conclude with the Why I Love Rural Pharmacy video competition, displaying, and awarding the creative best that rural pharmacy offers.



The Pharmacy Guild of Australia

2.50pm – 3.35pm



Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

2.35pm – 3.05pm

CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

3.10pm – 3.40pm

CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

3.35pm – 4.00pm



AFTERNOON TEA

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

MANAGEMENT & OPERATIONS STREAM

VENUE: Meeting Rooms 5-8

RURAL PHARMACY & INDIGENOUS HEALTH STREAM

VENUE: Meeting Room 9

4.00pm – 4.45pm



Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

4.00pm – 4.30pm








Buying and selling a pharmacy today

This session will provide an overview of the negotiations involved in the buying and selling of pharmacies, the funding options available for purchase and a full explanation of the process regarding the execution of the sale.

Speaker: Richard Gorman, Managing Director, Corporate Financial Services P/L

RURAL PHARMACY FORUM CONTINUED....

THURSDAY 24 MARCH 2022

| BUSINESS, INNOVATION & LEADERSHIP STREAM VENUE: Arena 1A | MANAGEMENT & OPERATIONS STREAM VENUE: Meeting Rooms 5-8 | RURAL PHARMACY & INDIGENOUS HEALTH STREAM VENUE: Meeting Room 9 |
|--|---|--|
| <p>4.50pm – 5.30pm</p> <p> symbion</p> | <p>4.35pm – 5.05pm</p> <p> Quality Care Pharmacy Program</p> <p>5.10pm – 5.40pm</p> <p> The Pharmacy Guild of Australia</p> <p>Quality Care 2020: Enhancing your pharmacy's service and care This session will provide important information on how your pharmacy should prepare for your Quality Care 2020 assessment, including an overview of the remote assessment model, details of the requirements and the corrective action process. You will also learn more about the critical role for pharmacy proprietors and how to access the Quality Care 2020 Knowledge Hub, plus hear feedback on the Quality Care 2020 framework to date.</p> <p>Pharmacy performance – a snapshot of pharmacy operations This session will examine the outcomes of the latest Guild Digest, which provides a financial benchmarking tool for community pharmacy owners, managers and financial advisers in this rapidly involving economic environment. Don't miss this key insight into the Pharmacy Guild's annual snapshot of pharmacy operations in Australia. Speaker: Philip Chindamo, Group Executive Health Economics, The Pharmacy Guild of Australia</p> | <p>RURAL PHARMACY FORUM CONTINUED....</p> |
| <p>5.35pm – 5.35pm</p> <p> Tourism & Events Queensland</p> | <p>WELCOME RECEPTION OFFICIAL OPENING A representative from Tourism & Events Queensland will address delegates in Arena 1A, then officially open the Welcome Reception with a ribbon cutting at Trade Entrance 7.</p> | |
| <p>5.35pm – 8.30pm</p> <p> ego the science of healthy skin™</p> | <p>WELCOME RECEPTION The networking focal point of APP, the Welcome Reception provides the perfect opportunity to catch up with colleagues, meet with suppliers and build new business relationships in a relaxed environment. Entertainment is provided and a buffet dinner and drinks will be served. VENUE: Trade Exhibition Area</p> | |

FRIDAY 25 MARCH 2022

7.00am – 8.00am



GUILD MEMBER (PROPRIETOR) ONLY BREAKFAST: INDUSTRY UPDATE

This session is open to Proprietor Guild Members only. The Guild's National President will present a confidential update on key issues affecting community pharmacy.

Speaker: Trent Twomey, National President, The Pharmacy Guild of Australia

Cost: \$50.00 per person (includes hot breakfast)

VENUE: Event Centre, The Star Gold Coast

7.30am – 5.45pm

NAME BADGE COLLECTION/REGISTRATION DESK OPEN

8.20am – 9.25am



THE PANEL: STATE OF THE INDUSTRY

Join our industry's main players who will explore current issues and discuss the complexity of the current industry environment.

9.30am – 5.00pm

TRADE EXHIBITION OPEN

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

9.30am – 10.00am



Working together for better pain relief in infants

Join Dr Danielle McMullen and clinical pharmacist Rebekah Moles as they explore the management of pain and fever in infants. The session will discuss best practice for treating pain and fever in babies and uncovering the tooth(!) behind pain relief when teething. Tap into real-life experiences from both GP and pharmacist perspectives as the speakers share their expertise through practical case studies and engaging discussion. Discover how pharmacists can work with GPs to create a unified approach that leads to better outcomes for pain relief in infants.

Speakers: Dr Danielle McMullen, General Practitioner; Dr Rebekah Moles, Associate Professor, University of Sydney Faculty of Medicine & Health

10.05am – 10.35am



Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

10.35am – 11.00am



MORNING TEA

11.00am – 11.45am



Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

11.45am – 12.30pm



Now we need to get going - steps towards a full scope of pharmacy practice

Australian pharmacy practice is on a journey to full scope of patient care services. Join Canadian academic pharmacy leader, Professor Ross Tsuyuki, who will review the principles of a full scope of pharmacy practice and the evidence for this. The next steps that need to be considered will also be discussed, including removal of self-induced barriers (the 'pharmacist mindset', images and language), workflow changes, training opportunities, and a fundamental shift from reactive to proactive care.

Speaker: Professor Ross Tsuyuki, Professor and Chair, Department of Pharmacology, University of Alberta, Canada (via Zoom)

CLINICAL PHARMACY/PRODUCT UPDATE STREAM

VENUE: Meeting Rooms 5-8

9.30am – 10.00am



CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

10.05am – 10.35am



CLINICAL PHARMACY UPDATE: Relief for the persistent dry cough – management options for pharmacists

Further details about this session will be available soon.

Speaker: Professor Sinthia Bosnic-Anticevich, Medical Researcher & Respiratory Pharmacist, The University of Sydney

11.00am – 11.30am



CLINICAL PHARMACY/PRODUCT UPDATE: Four expert recommendations every pharmacist should know about paracetamol for pain management

Join industry experts as they provide clear practical advice on optimising paracetamol use for pain management. This session aims to discuss the latest evidence in the context of TGA-registered indications and best practice recommendations as well as address current key concerns regarding the use of paracetamol. Expert tips to ensure the safe and appropriate use of paracetamol will also be provided.

11.35am – 12.05pm



CLINICAL PHARMACY UPDATE: Obesity

This session will provide an overview of the current pharmacological options available to treat obese patients. How to initiate a conversation or respond to patient will also be discussed.

Speaker: Dr Anita Sharma, GP & Practice Principal, Platinum Medical Centre

12.10pm – 12.40pm



CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

FRIDAY 25 MARCH 2022

12.30pm – 2.00pm



WOMEN'S NETWORKING LUNCH

This lunch is open to all pharmacists, pharmacy staff and students who are registered as full and day delegates. Join colleagues and Guild Officials for lunch and a glass of wine.

12.30pm – 2.00pm



LUNCH

Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor)

12.45pm – 1.15pm



CLINICAL PHARMACY UPDATE: Vitamin D

Further details about this session will be available soon. Please **revisit the Program webpage** for regular program updates.

1.15pm – 2.00pm



LUNCH

Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor)

12.45pm – 1.30pm



PHARMACY ASSISTANT OF THE YEAR (PATY) AWARD INFORMATION SESSION

Featuring the 2021 Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year Award National Winner, this session will provide tips on how you could become a 2022 State Finalist, State Winner or National Winner!

Lunch will be served following the session.

VENUE: Meeting Room 9

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

2.00pm – 2.45pm



Are probiotics community pharmacy's answer to addressing key WHO's global health concerns?

The World Health Organisation outlined 10 key global health issues to track in 2021, four of which are particularly pertinent in Australia and provide community pharmacy with prescribing occasions to improve community health outcomes. This session will highlight evolving probiotic research on certain probiotic strains that influence the gut microbiome to reduce antimicrobial resistance, improve mental health and immune health (flu vaccine efficacy) and aid in improving nutrition status, thus representing an opportunity for pharmacists to be at the forefront of global health management.

Speaker: Prue Elms, Global Marketing Innovation Manager, Metagenics Global

2.45pm – 3.30pm



Further details about this session will be available soon.

Please revisit **our Program webpage** for regular program updates.

2.00pm – 2.30pm



CLINICAL PHARMACY UPDATE: Mild Cognitive Impairment- it's not dementia, but it is just as important for pharmacists to know what it is and how to manage it

Mild Cognitive Impairment (MCI) currently affects around 1 million people in Australia. Having mild cognitive impairment doesn't mean a person has dementia or even that they will go on to develop dementia however early identification and management is critical to influence the trajectory for these patients. Pharmacists are ideally placed to identify patients with symptoms of mild cognitive impairment and to help implement healthcare strategies that can reverse, stabilize or slow the progression of this condition.

Speaker: Associate Professor Michael Woodward, Geriatrician & Director of Aged Care Research, Austin Health

2.35pm – 3.05pm



PRODUCT UPDATE: How can we help people live positively with their incontinence and assist in maintaining social continence?

One in four Australians suffer the indignity of urinary incontinence, a common condition affecting 1 in 3 women, 1 in 10 men and 1 in 5 children in Australia. Pharmacy has an important role to play in assisting patients with living with this condition and better managing it in their daily lives, regardless of where they are in the treatment therapy. Find out how you can help improve your patients' quality of life, minimise or prevent secondary problems and assist them in gaining more control over their lives.

Speaker: Emi Loveday, National Clinical Education Manager - CNC Continence, Kimberly Clark ANZ

3.10pm – 3.40pm



PRODUCT UPDATE: Product innovation update for 2022 - the lifeblood of pharmacy

Innovation is alive and well. Discover how AFT Pharmaceuticals' new range of pharmacy-exclusive products can help your pharmacy thrive and grow in 2022. Advances in pain relief continue to emerge and this session will examine how additional line extension options to the market leading Maxigesic combination analgesic range will impact the category over the coming year. Further advances in preservative free eyecare to now include treatment options for minor eye infections are also being launched during this year. Globally liposomal technology is delivering enhanced consumer benefits in Natural Health, and now it's Australia's turn to discover next generation liposomal technology to help boost immunity in a radically different world.

Speaker: Dr Hartley Atkinson, Pain Researcher & CEO, AFT Pharmaceuticals

3.30pm – 4.00pm



AFTERNOON TEA

| BUSINESS, INNOVATION & LEADERSHIP STREAM VENUE: Arena 1A | | MANAGEMENT & OPERATIONS STREAM VENUE: Meeting Rooms 5-8 | | EARLY CAREER PHARMACIST WORKSHOP VENUE: Meeting Room 9 |
|--|--|---|--|--|
| <div>4.00pm – 5.00pm</div> <div> Australasian College of Pharmacy</div> <div>Mobilising a nation: COVID-19 vaccination program – the role of pharmacy & where to from here? The COVID-19 vaccine rollout was the largest vaccination drive in history. This session will provide a retrospective examination of the role of pharmacists and the lessons learnt. An update on vaccine boosters will also be provided. The presentation will be followed by a panel discussion. Speaker: Lieutenant General John Frewen, National COVID Taskforce Coordinator (invited)</div> | | <div>4.00pm – 5.00pm</div> <div> Pharmacy</div> <div>How to engage your team to sell with ease and deliver the full customer experience Patient health outcomes is at the forefront of pharmacy values, yet many pharmacy staff still see “selling” as a negative term and shy away from it. As a pharmacy team, you only begin to help patients when you ask them questions to understand their true needs. This session will focus on how you can help your team members provide the best customer service by understanding the true value and purpose of selling and the customer journey in your pharmacy. You will leave this session with a simple plan to help every team member embrace the philosophy of sales in order to help each patient who walks through your doors. Speaker: Reem Borrows, Human Performance Specialist, Dreem Coaching & Consulting</div> | | <div>4.00pm – 5.30pm</div> <div>Further details about this session will be available soon. Please revisit our Program webpage for regular program updates.</div> |

SATURDAY 26 MARCH 2022

6.45am – 7.15am



HEART FOUNDATION WALK

Make a healthy start to your weekend - join the Heart Foundation for a 30 minute walk along the esplanade for some fresh air, exercise and water views. Don't forget your hat and water bottle.

MEETING POINT: Kurrawa Surf Club, Old Burleigh Road, Broadbeach (beachside opposite Tower 28)

7.45am – 5.15pm

NAME BADGE COLLECTION/REGISTRATION DESK OPEN

8.30am – 9.10am



Status report – Community Pharmacy Agreement Professional Programs

As we approach the two year mark of the 7CPA it is time to review the pharmacy programs element of the agreement. The Guild will also present a perspective on pharmacy's performance. Delegates should reflect if they have taken all opportunities presented in the Agreement and with three years remaining, it is not too late to refocus on the opportunities and implement relevant programs.

Speakers: Anthony Tassone, Chair of Health EconomicS & Policy Committee, The Pharmacy Guild of Australia; Philip Chindamo, Group Executive Health Economics, The Pharmacy Guild of Australia

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

CLINICAL PHARMACY/PRODUCT UPDATE STREAM

VENUE: Meeting Rooms 5-8

9.15am – 9.45am



Community pharmacy leadership & innovation – putting care back into the community

Expanding on the pillars that form Blooms The Chemists' Pharmacy 2030 vision, this session challenges pharmacists and pharmacy owners to consider what it means to be a truly community-driven pharmacy. Hear from pharmacists on the frontline and learn more about what it takes to delve deep into the heart of brand purpose, keeping people as the primary focus in a post-pandemic future.

Speakers: Emmanuel Vavoulas, Head of Retail, Blooms The Chemist; Pamela Bishop, Chief Marketing Officer, Blooms The Chemist

9.15am – 9.45am



CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon.
Please revisit **our Program webpage** for regular program updates.

9.30am – 5.00pm

TRADE EXHIBITION OPEN

9.50am – 10.20am



EDUCATION SESSION

Further details about this session will be available soon.
Please revisit **our Program webpage** for regular program updates.

9.50am – 10.20am



CLINICAL PHARMACY UPDATE: Meibomian Gland Dysfunction - the who, what and how

Meibomian Gland Dysfunction (MGD) is diagnosed in 86% of dry eye patients in clinical practice. This session will briefly cover the condition of meibomian gland dysfunction, who suffers from it, and what pharmacy solutions can help these patients. As MGD often goes hand in hand with dry eye, the session will also examine dry eye symptoms and risk factors. Different classes of lubricating drops, with regards to the tear film layers they act upon, will also be discussed.

Speaker: Megan Zabell, Professional Affairs Associate, Alcon Laboratories (Australia)

10.20am – 10.45am



MORNING TEA

10.45am – 11.30am



Further details about this session will be available soon.
Please revisit **our Program webpage** for regular program updates.

10.45am – 11.15am



CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon.
Please revisit **our Program webpage** for regular program updates.

11.20am – 11.50am



CLINICAL PHARMACY UPDATE: Behavioural change and smoking cessation - technology enabled

Further details about this session will be available soon.
Please revisit **our Program webpage** for regular program updates.

SATURDAY 26 MARCH 2022

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

11.30am – 12.15pm



ANN DALTON ADDRESS: Pushing the limits

Kurt Fearnley is best known for his career as a wheelchair racer. In addition to winning several gold medals in the Paralympic Games he has also conquered the Kokoda Track, being the first person with a disability to do so. Kurt is an inspiration to people with disabilities, demonstrating that no obstacle, ailment or disability can keep them from achieving their dream, as long as they keep on believing. Don't miss Kurt's inspirational story of determination, resilience and pushing the limits.

Speaker: Kurt Fearnley, Paralympian

12.15pm – 2.00pm



LUNCH

Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor)

1.00pm – 2.00pm



PDL Lunch Session

VENUE: Meeting Room 9

1.00pm – 2.00pm



The Pharmacy Guild of Australia

Candy Man

Join internationally renowned, award-winning screenwriter and novelist, Luke Davies, who will recount his remarkable story of reliance on heroin, his subsequent treatments including buprenorphine, and what led him to Hollywood success. Luke is the author of Candy, an autobiographical account of how he lived through his 20s addicted to heroin, which he later adapted for the screen and in which Heath Ledger starred. Find out how Luke was able to get out of his downward spiral in part by the relationship he maintained with his community pharmacist, and gain a first-hand account of how pharmacists are assisting patients in the ORT program. This session is open to all APP delegates, including Trade Only Attendees.

Speaker: Luke Davies, Screenwriter, Novelist & Academy Award Nominee for Lion

CLINICAL PHARMACY/PRODUCT UPDATE STREAM

VENUE: Meeting Rooms 5-8

11.55am – 12.25pm



CLINICAL PHARMACY UPDATE: Migraine management - guidance for over-the-counter consultations and recommending treatments now including triptans

Pharmacists are ideally placed to play a pivotal role in optimising migraine management. With a broad selection of migraine treatments to offer patients, including some triptans now available as Schedule 3 medicines, an up-to-date understanding of migraine management is key. This session will cover the pathophysiology, signs and symptoms of migraines and equip pharmacists with the knowledge, tools and key counselling points required to support safe and appropriate use of over-the-counter medicines for the treatment of migraines. A focus on over-the-counter triptans will provide pharmacists with the expertise to appropriately recommend these medicines for people with migraine.

Speaker: Dr Jacinta Johnson, Advanced Practice Pharmacist and Lecturer in Pharmacy, University of South Australia

12.30pm – 1.00pm



CLINICAL PHARMACY/PRODUCT UPDATE

Further details about this session will be available soon.

Please revisit **our Program webpage** for regular program updates.

1.00pm – 2.00pm



LUNCH

Garden Terrace Marquee OR Quick Lunch Area (Foyer A, Ground Floor)

SATURDAY 26 MARCH 2022

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

2.00pm – 2.30pm



Patient care that patients care about

The COVID-19 vaccine rollout brought out the best in community pharmacy. For some, it also exposed vulnerabilities in delivering patient care that patients care about. This retrospective and prospective session will examine how exemplar pharmacies thrived through simple digital and human enhancements.

Speaker: Aaron D'Souza, Pharmacist & Health Technology Leader

2.35pm – 3.05pm



Has COVID-19 increased the value or price of community pharmacies?

COVID-19 has impacted community pharmacy in diverse ways. The 'new normal' has created a very different market dynamic - while some pharmacies have struggled, others have achieved extraordinary results. Banks and buyers are now taking a considered view, and supply and demand has also been impacted. The session will update attendees on the current market capitalisation rates highlighting the differences between market rates and bank views. The current pharmacy market climate and factors driving market sentiment will also be covered.

Speaker: Frank Sirianni, Managing Director, Medici Capital

3.05pm - 3.30pm



AFTERNOON TEA

CLINICAL PHARMACY/PRODUCT UPDATE STREAM

VENUE: Meeting Rooms 5-8

2.00pm – 2.30pm



CLINICAL PHARMACY UPDATE: Cannabidiol administered as a nanoparticle suspension for the management of stress¹

The stress response is a well-defined physiological function activated frequently by life events. However, the stress response can be at times inappropriate, excessive, or even prolonged, in which case it can significantly hinder rather than help cope with the stressor. It can then impair normal functioning and increase the risk of somatic and mental health disorders. There is a need for a more effective and safe pharmacological treatment that can dampen maladaptive stress responses. The endocannabinoid system is one of the main regulators of the stress response and acts to reduce its intensity and duration. Cannabidiol is a safe exogenous cannabinoid enhancer of the endocannabinoid system that could be a useful treatment for stress.

1. Henson JD, Vitetta L, Quezada M, Hall S. Enhancing Endocannabinoid Control of Stress with Cannabidiol. 2021; J Clin Med.

2.35pm – 3.05pm



CLINICAL PHARMACY UPDATE: Practical & effective solutions for treating the physiological drivers of chronic pain

Chronic pain affects approximately 1 in 5 Australians and the prevalence is estimated to increase to 5.23 million Australians by 2050. Community Pharmacists have an active and increasing role in pain management across inflammatory, nociceptive and neuropathic pain types. With 75% of pharmacy pain customers using non-pharmaceuticals as part of their pain relief strategies, there is growing concern surrounding reliance and side effects. This session will explore how you can change the pain landscape towards better quality of life outcomes using evidence-based, BTC recommendations for customers seeking relief from prolonged or recurrent pain.

Speaker: Mel Nash, Healthcare Professional Education Specialist; Metagenics Australia

HARM MINIMISATION STREAM

VENUE: Meeting Room 9

2.00pm – 5.00pm



HARM MINIMISATION STREAM

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2.00pm – 5.00pm

"Primum non Nocere" – we can borrow from the Hippocratic Oath the principle of "First, do no harm" when we consider the tenants of harm minimisation. As pharmacists we endeavour to improve health outcomes. Sometimes we can do this by avoiding hazardous drug use and the practices associated with acquiring and administering these drugs or habits. This session will explore the use of licit and illicit drugs (and habits) and the mechanisms available to pharmacists to keep our community safe from vices such as smoking, alcohol consumption, prescription and other drug use.

Speakers:

Dr David Jacka, Addiction Medicine Specialist, Monash Health

Dr Jacinta Johnson, Advanced Practice Pharmacist and Lecturer in Pharmacy, University of South Australia

A/Prof Mike McDonough, Clinical Director, Drug and Alcohol Services South Australia (DASSA)

Paul Naismith, CEO, Fred IT Group

SATURDAY 26 MARCH 2022

BUSINESS, INNOVATION & LEADERSHIP STREAM

VENUE: Arena 1A

3.30pm – 4.00pm



Pharmacy leases post pandemic

This session will reveal how you can achieve positive leasing outcomes to capture your pharmacy asset value. How to set up your lease for the post COVID decade will also be discussed..=

Speaker: Phil Chapman, Director, Lease 1

4.05pm – 5.00pm



The Pharmacy Guild of Australia

PANEL SESSION: Front of pharmacy category performance – how to implement a post COVID recovery

COVID lockdowns have changed consumer purchasing habits, which has impacted major pharmacy departments. Given pharmacy rental commitments and the need to recover lost gross profit margin, this panel of leading pharmacy executives will review recent performance and discuss strategies to enable a strong retail rebound.

Facilitator: Kos Sclavos, APP Convenor

7.00pm – midnight



Hydralyte

APP STREET PARTY – 'JUNGLE BOOGIE'

Join Tarzan, Jane and your pharmacy colleagues to network and create memories at pharmacy's 'night of nights'.

Entertainment will include a live covers band, DJ, silent disco and jungle-inspired acts.

Dinner and drinks included.

VENUE: Event Centre, The Star Gold Coast

MANAGEMENT & OPERATIONS STREAM

VENUE: Meeting Rooms 5-8

3.30pm – 4.00pm



The Pharmacy Guild of Australia

Sexual harassment

Further details about this session will be available soon.

Speaker: Tina Scrine, Industrial Relations Manager, The Pharmacy Guild of Australia, Queensland Branch

4.05pm – 5.00pm



Risky business!

As pharmacists, managing risk and preventing errors are part of our profession. At times of heightened stress, increased workloads or fatigue, it is more important than ever to have proactive risk management protocols in place that far exceed a 'tick and flick' process. This session will discuss real-life scenarios, experiences from overseas and offer practical advice on how to reduce your personal risk and improve patient safety.

Speaker: Hayley Smilie, Professional Officer, Pharmaceutical Defence Limited (PDL)

HARM MINIMISATION STREAM

VENUE: Meeting Room 9

HARM MINIMISATION STREAM CONTINUED...

SUNDAY 27 MARCH

8.30am – 1.00pm

NAME BADGE COLLECTION/REGISTRATION DESK OPEN

PROFESSIONAL STREAM

VENUE: Meeting Rooms 5&6

9.00am – 10.00am



The Pharmacy
Guild of Australia

Scope of practice

Further details about this session will be available soon. Please revisit **our Program webpage** for regular program updates.

9.30am – 12.30pm

TRADE EXHIBITION OPEN

PROFESSIONAL STREAM

VENUE: Meeting Rooms 5&6

10.00am – 11.00am



The Pharmacy
Guild of Australia

Message delivery in a COVID-19 context

Further details about this session will be available soon. Please revisit **our Program webpage** for regular program updates.

Speakers: Steve Thirgood, Managing Partner, Curious Minds; Rachel Obradovic, Director, CT Group

10.00am – 11.30am



The Pharmacy
Guild of Australia

WORKSHOP: Clinical Governance

Further details about this session will be available soon. Please revisit **our Program webpage** for regular program updates.

10.30am – 11.00am



MORNING TEA

PROFESSIONAL STREAM

VENUE: Meeting Rooms 5&6

11.30am – 12.30pm



The Pharmacy
Guild of Australia

Framework for change – pharmacy trends

Further details about this session will be available soon. Please revisit **our Program webpage** for regular program updates.

12.30pm

TRADE EXHIBITION & CONFERENCE CLOSES

APP 2022

24-27 MARCH
GOLD COAST

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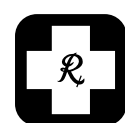
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